

Sent: Tuesday, October 24, 2006 7:17 AM

Subject: HAPPY DIWALI

Hi Rakesh,

Thanks for the Diwali wishes. Same to you and your family / employees (Especially Mr. Ganesh) from us.

We received all our things intact as far as we have checked. Please let me know how much time we have to report any damages as we have not opened all the boxes yet.

You can definitely use our name as a reference for your future business as we are very satisfied except for the fact that our shipment got delayed by 3 weeks and it put a lot of changes into our plans. Well, it happens.

Thanks for all your help. Will definitely use your company's services in case myself or someone in our family needs it in future.

NOTE: My mother was very happy with the services of Mr. Satish as she was the one who went to clear our shipment.

Thanks
Subbu / Shoba