

Sent: Thursday, September 21, 2006 11:12 AM

Subject: My recent SHIPMENT TO CHENNAI, INDIA - REF:NYCCHI3207

Dear Rakesh,

Thank you very much for clarifying the 1-box discrepancy between the original pick-up and the final delivery. That explains it. I shall do as you suggest and verify the contents - I do not expect any problems.

Thanks again for handling our shipment. I do appreciate your and all your colleagues' very customer-friendly approach. Please be assured that you will be on top my list for any future shipping needs.

With very best regards,

Sunder Subramanian

sbrmnn@hotmail.com