

Sent: Tuesday, August 08, 2006 5:16 AM

Subject: SHIPPING CONTRACT WITH PICKUP INSTRUCTIONS - OUR REF:
NYCHYD7082

Dear All,

I do want to thank you all for excellent handling of my luggage and its delivery at my place in Hyderabad.

One thing I do want to mention here that effort required by an individual in Hyderabad should be made clear upfront. It takes one full day at ICD to get things moving.

Apart from that I have been very satisfied.

Regards,
Dhananjay