

Sent: Saturday, August 20, 2005 12:35 AM

Subject: FULL & FINAL CONTRACT FOR SHIPMENT TO CHENNAI, INDIA -  
NYCCHI3184

Dear Mr. Anand Buch,

Just to let you know that we got our goods delivered to our address in Chennai without any problems. I was impressed with your prompt and excellent service. I would also like to inform you that Satish, your agent here in Chennai did an excellent job of making our experience at customs an easy one, and he was easily contactable, kept good time and was exceedingly helpful. I would have no hesitation in recommending your service to my colleagues and friends. We are still in the process of unpacking and, as of now there seems to be little or no damage.

Please give us a bit more time to inspect our baggage more completely, hopefully all should be in good condition.

Best wishes  
Raghu Varadarajan