

Sent: Friday, August 12, 2005 10:35 AM

Dear Mr.kumar,

It gives me a great pleasure to inform you that all the items shipped through your company reached my home very safely. I am extremely thankful to you and all of your colleagues for the wonderful service. In this connection, I would like to convey my very special thanks to Mr. ShivaKumar and his team for their exemplary attitude and service.

I take this opportunity to heartily recommend your company to all of my friends around the world for Shipment services.

Once again my best compliments to all of you.

Sincerely

H.G. Sathyanarayana & Sudha  
E mail [hgsrao@yahoo.com](mailto:hgsrao@yahoo.com)