

Sent: Sunday, June 19, 2005 12:32 AM

Subject: SHIPMENT STATUS FOR NYCBANG6277

Dear Anand,

I have been meaning to write to you for a few weeks. We have had a very good experience with your company. I have to say surprisingly your folks at the Indian end were super helpful and made several accommodations for the difficulties I found myself in. I wanted to thank you for helping us through our move.

Sandhya