

Sent: Tuesday, June 14, 2005 3:01 AM

Subject: SHIPMENT REF:NYCCHI3173

Dear Anand,

I am happy to inform you that all my household items reached safely over the last weekend, without any hitch. Thanks for the professional handling of the whole process, right from the time I talked to you the very first time, regarding the movement. I felt very comfortable all through the various stages of shipment, be it in handling the consignment at the time of pickup or prompt response to queries or handling of the clearing procedure in Chennai (by Mr. Satish, who did an excellent job of coordinating the shipment release) or finally the delivery at home. It was truly a great, no hassle, door-to-door delivery experience, that will enable me to recommend your firm for all such movement by my friends and relatives from US to India.

Regards,  
Ranga