

Sent: Friday, May 20, 2005 5:01 AM

Subject: COURIER AIRWAY BILL NUMBER

Dear Shyam

I would like to put on record my application regarding professional packing, handling and subsequent shipment of my personal belonging to India. I have received all the items without any damage.

I would also like to appreciate the services provided by you local clearing/forwarding agents at Bangalore. Mr. Kingson and his team managed my cargo through customs and subsequently door delivered with professional excellence.

Regards,

R.S. BHATIA