

Sent: Monday, May 16, 2005 5:40 AM

Subject: SHIPMENT STATUS FOR YOUR SHIPMENT TO BANGALORE, INDIA - OUR  
REF: NYCBANG 6272

Hi Anand,

Finally, I received the shipment at my doorstep last week. Although, I am disappointed with the delay, I am happy with the quality of delivery. Both the shipments arrived "shipshape" and the contents mostly intact.

A special word of praise for your Bangalore office. Mr. ShivaKumar was my contact for both the shipments. He did a great job in liasing and was pleasing to deal with.

Thanks once again and the best for your business.

Regards,

Ramam