

Sent: Tuesday, April 26, 2005 7:45 PM

Subject: NYCBANG6257

Dear Mr. Anand,

I have received the shipment sent from Detroit to Bangalore. I wanted to thank you and place on record that the handling of the entire process was very easy and totally professional.

Ur team both in US and in India (Bangalore) has done a great job and i am very pleased. I have no regrets having chosen you as my shipping carrier considering the initial fear I had. I have already recommended your name to a friend of mine (Ganesh Bhat in Detroit) who is also planning to come to Bangalore.

Thanks once again for all the help and good work done. Do let me know if u need any future referrals from my side.

Thanks,
Kasturi.