

Sent: Wednesday, March 16, 2005 11:18 PM

Subject: shipment received

Anand,

Many thanks for all the help re: shipment of my items from NYC to Delhi. We took delivery of the items which were in perfect condition on March 15, 2005 nearly 2 months after date of shipment and as it was promised. Your professionalism and conduct during the entire process is commendable and I will be certainly recommending your organization to a number of my colleagues who may be looking at returning to India.

Best,

Prashant