

Sent: Tuesday, August 03, 2004 3:31 AM

Subject: Re: SHIPMENT STATUS FOR: NYCHYD7017

Hi Mr. Anand,

How are you?

Thanks for the prompt service regarding delivery of my goods. I am more than happy with the service received. The condition of the goods were really good and I was surprised to see the good quality of packing from your end before loading on to the ship. Also the materials reached much before the expected time i.e. within 6 weeks.

Thanks again for the care you have taken in shipping the goods.