

I write this letter as a very very satisfied customer for World Wide Ocean and Air Movers and their working partners E2E Logistics and Intcargos here in India. As a brief history I shipped my household goods from NYC to Delhi and then had to move it to Bangalore with them. I initially slated to be in Delhi but before my goods arrived I was had to relocate to Bangalore and was worried as how I am going to get my stuff cleared at Delhi and then move it to Bangalore, but for all the Help and nice work that these guys did, ALL the goods arrived safe and around at Bangalore without a single Hitch and above all without my involvement, I am compelled to thank the extreme professionalism and the commitment that these guys provided.

Here are some very strong characteristics that we can have for granted (based on my personal experience) when we engage World Wide Ocean and Air Movers.:

1. Fine Cohesion between different teams involved as the goods move from one dock to another and to customs and then to the final destination with complete transparency of operation.
2. Timeliness is one factor which also impressed me considering so many parties involved they were able to track and let me know the all the details I needed when ever I needed.
3. Very reliable and trustworthy. I had all my house hold goods shipped and say it luck I was so much busy with my schedule that couldn't go to Delhi for customs but for these trustworthy guys (Kingson from E2E logistics in Bangalore and Rajiv from Delhi) I gave power to attorney to these guys without any second thoughts and they pursued customs and every thing was cleared without a hitch and the they arranged for shipping the cargo the day it was out of customs in Delhi to Bangalore without my involvement, believe it made it to my door steps in Bangalore the 3rd day itself ! .
4. One outstanding aspect of the whole experience was that these teams in India that Worldwide Ocean and Air movers have they set very realistic expectations and stand to it and on further thoughts this contributes to point 3 above I guess.
5. Last but certainly not the last they are very knowledgeable on the whole of the process and never seem to be at loss for solutions for any situation.

My contract number was NYCDEL2163 and my email ID is arvind_singh@hotmail.com

Please feel free to shoot me a note in case you want any further info.

Regards,

Arvind

IBM Global Service India, Prestige Towers, Bangalore
Tel : +91-80-2079999, Extension : 7808; Tie Line : 926-8334
Internet : arvsingh@in.ibm.com