

Sent: Monday, October 20, 2003 12:53 AM

Subject: SFOBANG6073 - SHIPMENT STATUS

Hello,

Thank you very much for handling my shipment with such professional care. All the items arrived in very good condition. Yr people at both ends (Leo at my residence in Santa Clara and Kingson and his team at Bangalore) were very professional and did a fine job in handling the packing, crating, local clearance and delivery. Please pass on this message to the other people involved in the shipment.

Sincerely,
Ullas Ponnadi