

Date: Sep 11, 14:52

😊My experience with Worldwide Shipping

I have moved back to India middle of June 2003. I have used Worldwide Shipping to ship my household goods from NJ to Hyderabad (door to door). Their quote was competitive, moreover the contact person Mr. Anand Buch was extremely patient in answering all my questions. They've charged me everything upfront, which I wasn't comfortable in the beginning but proved out to be the best thing. The quotes I received from other shipping companies had too much break up, which I didn't have time to comprehend and deal with. Also, the response time for my queries was taking too long with the other shipping companies. I packed and moved my stuff about 30 days before my departure, so I had so many other issues to take care of, a simple quote was what was needed.

My wife and I did all our packing. We were also shipping our wooden bed with an expensive mattress and a wooden wardrobe for our daughter. I dismantled them myself and has requested Worldwide to pack them "ship worthy" for me. The mover/packer from Worldwide showed up within the 4 hour time window they provided. He single handedly did an amazing job packing my bed, mattress and wardrobe (total 11 pieces) in an hour's time. I was spellbound at his efficiency. Because of his packing I received them without a scratch. He loaded all 11 pieces plus all boxes I've had. Once they received all my stuff in their warehouse, they palletized them ready to go. Mr. Anand even offered me to drop by to inspect the pallet, but I didn't have time to do so. My shipment left NY around mid June and landed in Chennai somewhere mid August. I have been in touch via mobile with the Worldwide's agent in Chennai. He was also very helpful giving me updates (I had to call though!) on my shipment's status. Originally I was planning to do custom's clearance in Chennai because of some horror stories I have heard about customs in Hyderabad. So I arranged with Mr. Satish to do the custom's clearance in Chennai. Once Mr. Satish made the arrangements an emergency at work forced me change my plans. I conveyed this Mr. Satish, he was upset for a minute but understood my predicament and arranged to transfer my shipment to Hyderabad customs. The agent in Hyderabad called me very promptly once my shipment reached customs warehouse in Hyderabad. I met the agent the next day gave him the necessary documents and arranged to meet him at the warehouse following day. This agent was exceptional, he handled everything for me in a very professional manner. On first day, my wife and I were present for the inspection, which went very smoothly. The inspector opened few boxes based on our packing list description and asked questions to which we answered politely. After the inspection we went home and returned the next day to do finish the formalities and had them loaded into a small truck and headed home. All horror stories I heard about Hyderabad customs turned out be fairy tales (this complement does not apply to customs at Hyderabad airport as they robbed in broad day light). Every box and package was in original condition when it reached home. We were worried about the bed and some sentimental items but everything was intact. In the end all I paid was duty and tips for coolies.

All is well that ends well! I give two thumbs up to Worldwide for providing such an excellent service and I will not hesitate for a second recommending them for anyone who is planning to move back.