

Date: Fri, 29 Aug 2003 18:35:55 +0530

Subject: Contract # NYCCHI3054

Shyam,

I want to thank the personal at Worldwide for providing an exceptional service. My shipment from Dallas has reached safely to Chennai and was delivered by your agent Satish to my house. All the people I have come into contact at Worldwide had showed professionalism and were courteous in replying to all my queries.

Special thanks to Satish at Chennai who made everything look easy and less strenuous. He really took care of all the formalities and was very helpful during the inspection process.

Congratulations on doing such a fine job.

Regards
Baburaj Parakkal