

Sent: Wednesday, May 28, 2003 8:24 PM

Subject: Contract SFOCHI3010

Mr. Satish Kumar,

I had used Worldwide Ocean & Air Shipping lines to ship my goods from the USA to India. The I am glad to say that I have recd the shipment in Chennai in the original condition.

The assistance rendered by your firm's representative in Chennai, Mr. Satish Kumar and his assistant Mr. Sukumaran was extensive. They were patient to explain me the complicated process of clearing Indian Customs thoroughly. They have always updated me on the status of my shipment. With their expertise, they expedited the process of completing the paperwork and I could take possession of my goods in about 2½ days.

I wish to express my thanks to your entire team, in the USA and in India for helping me ship goods to India.

Laxman Obalapuram  
E-mail: LaxmanObal@hotmail.com