

Sent: Monday, May 26, 2003 12:12 PM

Subject: inquiry

Dear Mr. Kumar

I am in receipt of my shipment. The shipment arrived in Bangalore on May 16th, and the formalities were completed by May 22 and the shipment arrived at my door on May 23rd. Everything went well with the customs and the shipment was handled professionally by your agent, end 2 end solutions, in Bangalore.

I would like to express my deepest thanks and appreciation of your work and wish you a continued success in your business.

I would like to remind of the request I had made with you regarding the transformers. Please email me if you will be able to send the shipment to me.

Thank you.

Ravi Gopal