

Sent: Sunday, January 19, 2003 11:07 PM

Subject: Re: New Year Greetings!!!!

Hi Yogita:

Wish you and your family a very happy and prosperous New Year.

Sorry for the delay in responding to your email. Last week was the custom clearance of my items which went about smoothly. All the items reached Chennai port without any problems or damage.

Mr. Satish Kumar at Chennai was very helpful. He transported all the things the very next day of custom clearance and we got all the items in perfect condition in a day (Chennai to Coimbatore).

I am very impressed and happy with the high quality of service Worldwide provided. It is very rare that one comes across companies that provide such high quality of service. I would surely use Worldwide's services in future and would recommend Worldwide Ocean & Air Shipping Lines, Inc to everyone.

I will be happy to provide you with an official recommendation letter if you so desire. Please do let me know if you need one.

With best wishes

Vineet Gupta

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