

Date: Oct 30, 05:33

Sincere Thanks to Worldwide Shipping

I thought to pen in my moving experience with my fellow viewers on the forum. I have been a silent visitor on this forum and had been grasping all the wonderful info on relocating, Customs and Duties etc.

The thought of relocating itself was quite terrifying. I had a concern as to whether all my classic mahogany furniture and really fragile glass top of my Dining set can be shipped without any compromise, was it even worth to ship it as more than any value it was much of sentimental issue to me....Now started the round of hunting for the right agency that would do a professional job from the scratch to the finish. I requested quotes from almost all the shipping companies I noticed on the forum . I must say the spontaneous response was from Yogita of Worldwide shipping; though I felt that there charges were bit on the high side compared to other quotes. I wanted to get everything straight before putting myself in any quandary as I was cautioned by few of my friends who really had a terrible shipping experience shipping Therefore in my initial conversation I was a bit skeptical, when I was assured by Yogita that they would do an excellent job without any hidden surprise at the destination. During all our conversation she happened to be really patient even with any dumb questions that I had.

I definitely was convinced & therefore chose to go with worldwide shipping. The packing was scheduled for Sep 05,2002 and the loading was fixed for the following day. On the morning of the packing day the worldwide crew was certainly not on time as promisedabout 2 hours delay stating that there truck broke down. When they arrived immediately they took charge of everything to be packed. I must admit they definitely did an excellent job of packing .The packers were really Co-operative and professional. So far my concern of proper packing of the furniture was resolved. The next day they came with the container and everything was loaded intactly. I would suggest locking the container which in my case I did, along with a seal by Worldwide as well. I was told that the container would then be hauled to Port Elizabeth, and would sail on Sep 16 2002.

Until this point everything was nice & smooth so far. I was once again assured by Worldwide that they would continue with their excellent service until they deliver the cargo to my doorstep in Bangalore. I reached Bangalore and got all my documents after a week. The WWS in Bangalore informed me a week prior to the arrival of my shipment. On the day of Customs Clearance I was not prepared to spend a whole day, as it was already chaotic atmosphere. The shipment was unloaded and the officer opened few boxes just randomly. After few questions and some convincing I finally paid the justifiable duties for which of course I got the receipts. The next day as promised by Kumar of Worldwide I got my shipment delivered to my residence. Everything was received intact except for one sewing machine which I assume was broken while unloading at the Port. I must congratulate Worldwide for keeping up their promise until the end and for an excellent customer service. I would definitely recommend them without giving a second thought. I can be reached at sarveshshah@yahoo.com