

Sent: Friday, December 06, 2002 9:43 A

Subject: RE: Thanks Mr Shyam Kumar

Dear Shyam Kumarji

Thanks a lot for your excellent services in regard to shipping of my household goods from New York to Bhubaneswar.

I received the goods in perfect shape and packing was excellent.

I am also extremely thankful to your agents in India namely Mr Kumar of Bangalore and Mr Prakash of Nepal Bhutan Roadways (Pvt) Ltd, Kolkata who were very concerned about the job and timely release and forwarding of the consignment.

Please keep it up.

Regards
D.K.Meher
Bank of India
Zonal Office,Howrah