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## Experiences with Worldwide

I wanted to complete the circle by detailing all my experiences with WorldWide shipping and their agent in Bangalore, E2E. I posted in the past under the name "Taramani Nair", "TaramsNair" etc. I posted my experiences in the US with WorldWide earlier. I'm attaching that email later here. If you have any questions, you can contact me at [raodrules@yahoo.com](mailto:raodrules@yahoo.com)

Summary: I relocated from Redmond WA to Bangalore India during the period June-August 2002. I had WW pack and move my stuff out of my place in Redmond on June 25th. It was delivered in Bangalore on Aug 7th or so. Everything went off perfectly. Both Haresh at WW and their agents E2E in Bangalore are thorough professionals in this field. I strongly recommend working with them if you can afford their slightly higher fees.

### Details that are relevant:

\* I had a full container load that came all the way to Blore by train. It was opened in my presence. The customs officer opened the container and had the labor open each box, check it, seal it and put it into another empty container that was placed next to my container. After all the goods had been moved, the new container was sealed in my presence.

\* The customs inspection is quite elaborate. They will open all your boxes. I had very detailed packing lists prepared and it helped me tremendously while dealing with the customs officers.

\* I didn't have to pay any bribes - that is because I was ready to pay the legal duty amount. The officers in general are quite straight forward at least if you deal with them in a straightforward way. They came off as quite professional.

\* Be prepared to waste an entire day at the customs office. Time-wise they're a real pain.

\* The customs people didn't bother me with demands for the receipts. I had one DVD player, one computer and one music system (high end). I paid a total duty of Rs 21500 or so at 30% of the full value of the goods.

\* The basic customs rule is as follows:

All USED household goods which are non-electronic - no duty

\* All NEW goods - elec or non-elec - 60% duty

\* All USED electronic goods - 30% duty

For new goods, you may be able to get away by saying that it is 6 months old. However it's not clear how much they'll accept that. If you're a paranoid person, I suggest getting rid of the original packing of new goods and putting it among clothes to make it appear used.

\* E2E is an extremely professional company. However it did surprise me that they are the local agents for WW, Sky2C and Air7Seas. So there goes the differentiating factor - the Indian agent is the same (at least for Blore). I hope whatever price Haresh is quoting is justified by the service he provides in the US.

\* If there are any more questions please email me directly. I might not check the forum very often. So please email me at [raodrules@yahoo.com](mailto:raodrules@yahoo.com).

Here is the first part of my review - I posted it a few months ago.

Regards,

Ajit Rao